

PAYMENT POLICIES AND INFORMATION ABOUT YOUR BILL SUMMER 2012

*****If you have a federal student loan you have the right to cancel that loan within the award year by calling (303)492-5091.*****

Bursar's Office website: <http://bursar.colorado.edu>

Telephone: 303 492-5381

Fax: 303 492-1017

E-mail: bursar@colorado.edu

MyCUInfo: <https://mycuinfo.colorado.edu>

Due Dates (depends on date registered): May 23 - Maymester
June 20 – enrolled in sessions A, A & B, C, D
July 18 – enrolled in B session only
August 1 – unpaid/new charges from any term

OFFICE HOURS: Summer hours: Monday-Friday, 9:00 am to 4:30 pm
Closed: May 28, Memorial Day
July 4, Independence Day

How to use CUBill&Pay for Parents/Others

CHECK YOUR BALANCE

For current balances, students can check MyCUInfo 24/7, or call 303-492-5381. [Authorized payers](#) can access *CUBill&Pay* 24/7 from the Bursar's Office website.

PAYMENT POLICIES

- Any student registering for classes agrees to pay the university according to the payment terms documented on the Bursar website.
- Credit or debit cards are not accepted.
- \$20 fee is charged for all returned payments.
- Failure to pay in full by the due date will result in:
 - Financial hold placed on your record
 - Late fee assessed (\$5.00 - \$50.00)
 - Finance charge assessed (1% per month)
 - You cannot register for classes or change class schedules
 - You may be disenrolled from future term classes
 - No transcripts, diplomas, or certifications will be issued
 - Colorado law requires delinquent accounts be placed with a private collection agency
 - If your account is referred to a collection agency, it will be reported to credit bureaus and you must pay any collection costs and attorney fees allowed by the Uniform Consumer Code

FINANCIAL AID

Students with credits on their account as of May 22 will have refunds deposited directly into their bank account on May 25 (bank processing times may vary). By contacting the Bursar's Office, you may opt to have your financial aid apply only to institutional charges, defined as charges for

tuition, fees, room and board; however, you are fully responsible for any unpaid charges that remain on your bill and are not paid by financial aid.

REFUNDS

Refunds are deposited directly into your bank account approximately 2-3 business days after they appear on your account. Charges that come on after you receive a refund need to be paid according our normal payment terms stated above. [Sign up for direct deposit.](#)

PAYMENT METHODS:

NO CREDIT OR DEBIT CARDS

ONLINE from checking or savings: [CUBill&Pay](#)

MAIL YOUR PAYMENT (regular mail, express mail, money order, cashier's check, or other special handling*):

1. Detach the upper portion of the bill.
2. Make the check payable to "University of Colorado."
3. Put the student's full student identification number on the check.
4. Include the upper portion of the bill and check in an envelope and mail to:

Payment Processing Center
Tuition - Boulder
Department 437
Denver, CO 80281-0437

- It is recommended that payments be mailed at least 10 business days before the due date. **POSTMARKS DO NOT CONSTITUTE RECEIPT OF PAYMENT.**
- All checks containing restrictive endorsements are null and void and nonbinding on the university.
- Checks must be written on a United States bank and in United States funds to avoid processing delays of up to three weeks and being assessed late and service charges.
- Postmark dates do not constitute receipt of payment.
- \$20 fee is charged for all returned checks.

*Special handling includes: 529's, certified, United States Postal Service express mail, FedEx, DHL, and UPS.

COLLEGE OPPORTUNITY FUND

All Colorado in-state undergraduates are eligible for the **College Opportunity Fund (COF)**. Students must apply and authorize CU to receive the money and apply it to their bill. [More information](#)

FOR QUESTIONS REGARDING CHARGES COMMONLY SEEN ON YOUR BILL, please contact these departments:

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|------------------|---------------|--------------------|---------------|
| Financial Aid | (303)492-5091 | Wardenburg Charges | (303)492-4196 |
| Residency Info | (303)492-6868 | Study Abroad | (303)492-7741 |
| Student Fees | (303)492-7475 | Health Insurance | (303)492-5107 |
| Housing | (303)492-3317 | Registrar's Office | (303)492-6970 |
| Parking Services | (303)492-7384 | Library Charges | (303)492-7477 |

DISPUTE RIGHTS

To dispute a tuition and mandatory fee charge, make a formal appeal to the Tuition Dispute Committee by the end of the semester (last day of finals). Obtain a form at the Bursar's Office, or call 303-492-5381. If you disagree with the charges and fail to avail yourself of the dispute process by the end of the semester, you will have been deemed to have waived your right to dispute the charges. A late request will be reviewed only if you can provide documentation that circumstances beyond your control prevented you from submitting your dispute form by the published deadline. The dispute committee reserves the right to deny your request. [More information](#)

TUITION supports classroom instruction, faculty, student services, libraries, campus administration, and campus operations. The regents reserve the right to change tuition without notice. [Tuition rates](#)

STUDENT FEES paid each semester support a number of campus programs and services. [Student fees](#)

COURSE FEES are assessed to help offset the higher costs of specialized supplies, equipment, and materials that are required to teach courses in certain departments. [Course fees](#)

CONFIRMATION DEPOSIT

- One-time payment of \$200 confirmation deposit.
- Holds your place at CU Boulder every semester. It is not credited toward your tuition and fees.
- Proceeds from interest earned are used for need-based scholarships for Boulder campus students.
- It is refunded to you, less any outstanding charges, eight weeks after you separate from the University of Colorado.